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Points noted here

Still at the task force level in our own (OTR) operational activities; a long way from the type of effective organic coordination required.

Thinking rather than reports the primary requirement now.

Inadequate requirements from operating offices, = lead time, specifications. Do they really know what they want?

More functional (personal) communication with our customers: need to know them; need to know what they are trying to accomplish.

Staff planning.

Perhaps unrealistic regarding capabilities.

Support facilities; of the greatest importance in training; fuller recognition.

Lack of clear-cut lines of responsibility, authority, and control.

Clarification of line and staff relations.

OTR personnel not sufficiently informed about OTR or Agency for their jobs.

Forced recruiting of operational personnel for training assignments; the method not the fact.

Meaning of career service.

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